



THE ELMS

EST 1614

As we are an independent school, the Independent Schools Inspectorate (ISI) is responsible for inspecting our Early Years Foundation Stage class. However, in the event of any complaint to the School, from which you may be dissatisfied with the outcome, you are entitled to contact ISI and Ofsted directly.

ISI can be contacted regarding complaints on complaints@isi.net or by telephoning 02076000100

The leaflet : 'Complaints to Ofsted about Schools: Guidance for Parents', reference 080113 may be downloaded from www.ofsted.gov.uk. This indicates the procedures for making a complaint.

A complaint may also be made directly to the DfE, using the following website:

https://form.education.gov.uk/service/Contact_the_Department_for_Education